

**COURSES FOR DATA
PROTECTION
PRACTITIONERS
(*INCLUDING THE BCS
PRACTITIONER
QUALIFICATION*)**

***If you book a Practitioner Course, you are also entitled
to attend at our GDPR Workshop at no extra charge***



AMBERHAWK

**DATA PROTECTION COURSES
FROM AMBERHAWK TRAINING LIMITED
May 2017**



COURSES FOR DATA PROTECTION PRACTITIONERS

(including the BCS Practitioner qualification)

What is in this brochure?

A detailed description of all our public data protection training courses (i.e. content, objectives and learner outcomes) that are held in London, Leeds, Manchester and Edinburgh. This includes a description of our BCS Practitioner qualification courses. **BUT** not details of the BCS Foundation qualification courses (these are in another brochure).

All courses, including the BCS Practitioner qualification courses, can be delivered on-site.

How do Amberhawk's exam courses compare with course providers?

Amberhawk is the leading information law training company in the field of data protection. On relation to the BCS exam, our pass statistics prove that, year on year, we have a track record of delivering success. We have trained over **1000 delegates** on our Data Protection BCS courses.

If you are making comparisons with other providers, **remember our courses are longer and structured differently; please compare like with like.** Some course providers do not have a separate exam component, some course providers timetable a Mock exam so it eats into their training schedule. In addition, we are also the **only course provider** that delivers **42 hrs of training as recommended by the BCS syllabus.** Our courses have two components:

1. **A training element** that lasts five **full** days or seven **full** days.
2. **An exam component** which consists of a further **three separate days** - a half day invigilated mock exam, followed by 1 day debrief and exam techniques preparation, followed by the exam itself. There is a range of exercises we expect delegates to do. We have a second mock exam which is optional.

Because we spend more time preparing delegates for the BCS exam, our overall pass rate is 86% (with average pass mark of 63.8%) is superior. An 86% pass rate represents a failure rate of 1 in 9; by comparison an 80% pass rate represents 1 in 5 failure rate. We publish our statistics, unmassaged and honestly. We have the best pass statistics: **end of argument.**

We expect delegates to revise for our Mock exam and we give them time to prepare; our exam preparation is **not** pre-recorded with distant learning; **it is hands on and face to face with a tutor** (and it lasts a day).



How do I choose the right PRACTITIONER course?

Look at the simple questionnaire on the next two pages to identify which courses your data protection persons needs. There are two kinds of courses; these are:

- **Combination Courses** that enable a data protection officer to obtain comprehensive training and, if wanted, acquire a professional qualification.
- **Subject Matter Courses** that enable a data protection officer to select specialist training on specific topics. Because of the modular nature of our courses, delegates can if they so wish convert to attending a qualification course.

How do I book a course – what details do I provide?

For simple bookings, the web-site contains an easy-to-use automated booking system that can also take credit card payments. You can also book courses on behalf of any number of other delegates. First you identify from the brochure which course(s) you want to book and then:

- Identify your preferred course location (London, Manchester, Leeds, Edinburgh or Any)
- Identify whether you are seeking the BCS qualification or not (“yes” or “no”)
- Identify the type of course from “intensive”, “standard” or “A selection...”: (“comprehensive” is the 42 hr full BCS syllabus course) and then press “Next”
 - If you pressed “yes” then you have to choose the date of the BCS exam, **or**
 - Select your chosen subject matter courses.
- Confirm the course details and dates are suitable; if they are not use the **contact us** link
- Finally, provide all relevant delegate and billing details.

If you do not want to use the online booking system, or have a complicated booking you can download a booking form (on the same web-page as this brochure) or use the **contact us** link.

AMBERHAWK CONTACT DETAILS

Registered company and contact details: Amberhawk Training Limited c/o Whitesides, Lister House, Lister Hill, Horsforth, West Yorkshire LS18 5AZ.

Main telephone: **0845 680 2623**. Main email: **info@amberhawk.com**.

Accounts Department phone: **0113 258 2437**; Fax: **0113 258 0845**.

Email: **accounts@amberhawk.com**

Company Registration Number: **06566273**, VAT Number: **935 4776 87**



Which COMBINATION COURSE do I choose?

Please read **all the following questions**. An answer “**yes**” indicates a Data Protection Practitioner combination course will meet your particular needs. Once you have identified “**Which course?**”, please confirm your choice by looking at the course content referenced in the table below. You can then safely proceed to the booking process.

Your requirements	Which course?
<p>I want a detailed A-Z grounding in all aspects of data protection.</p> <p><i>Note: this combination course has a two to three month time-span to allow delegates explore issues, assimilate materials, debate topical subjects including latest developments, and practice their skills.</i></p>	<p>Combination Course Q1 (comprises ALL subject matter courses D1 to D7; details on pages 6-7)</p>
<p>I want an intensive course in data protection law.</p> <p><i>Note: If you are considering Q2 please look at “what are the differences between Combination Courses Q1 and Q2?” on page 13.</i></p>	<p>Combination Course Q2 (comprises DN1 to DN5; details on pages 6 and 8)</p>
<p>I am also seeking a formal BCS PRACTITIONER qualification in data protection. (Note: there is a FOUNDATION qualification)</p> <p><i>Note: the QE is an “BCS exam support package” that contains a mock exam, a mock exam debrief session, an BCS exam preparation tutorial and individual support in order to prepare the delegate for the BCS exam.</i></p>	<p>Combination Course QE (details on page 7)</p> <p><i>(You will also need Combination Course Q1 or Combination Course Q2 - see above)</i></p>
<p>I am seeking the BCS qualification but I have failed the examination with another course provider.</p> <p><i>Note: our remedial support course is based around QE. However we need to assess what individualized support is needed in order to prepare the delegate for the BCS exam.</i></p>	<p>Please use the contact details on page 3</p>
<p>I want a practical course that covers my employer's main data protection issues.</p> <p><i>Note: if you decide later to take the BCS qualification, our modular structure allows you to upgrade to a BCS qualification course at any time</i></p>	<p>Select from courses D1 to D7 in the next table (You are looking at the wrong table).</p>
<p>I am not sure or I want to know more details about the BCS exam, course content or teaching methods before I decide.</p>	<p>Please use the contact details on page 3</p>



Which SUBJECT MATTER course to choose?

Details of costs, course locations & dates are in another brochure (e.g. 2017) on the same web-page as this brochure

If you are new to data protection, we strongly recommend that you attend courses **D1** and **D2** as most other courses assume a familiarity with the definitions and principles. Once you have identified “**Which course?**”, please confirm your choice by looking at the course content referenced in the table below. You can then safely proceed to the booking process.

Your requirements	Which course?
I need a set of courses which cover the main components of data protection law, practice and procedure.	Courses D1, D2, D4 & D5 (see details on pages 10&11)
I want to focus on the definitions in the Act.	Course D1 (Introduction to Data Protection – page 10).
I want to be trained in the requirements of the data protection principles in legal outline (see also course D5).	Course D2 (Understanding the Principles (page 10).
My concern is the application of the security obligations in the Data Protection Act 1998.	Course D3 (Law, Security and ISO27001 – page 10).
I am interested in a detailed discussion and analysis of the rights of data subjects and exemptions.	Course D4 (Rights and exemptions – see page 11).
I want to know how the data protection principles apply to specific sectors such as human resources, direct marketing, CCTV, telecommunications, the Internet, or to processing functions which involve data matching, data sharing or the processing of confidential personal data.	Course D5 (Sectoral approach to Data Protection – see details on page 11).
I am interested in the Information Commissioner’s notification/registration framework.	Course D6 (ICO: Notification and powers – see page 11).
I am interested in the interface between the Data Protection Act and other relevant legislation and other elements of the BCS syllabus.	Course D7 (Other Data Protection– see page 12).
I want to know how to audit data protection compliance or Privacy Impact Assessments.	Courses in PIA and DP Audit – see page 12).
I am experienced in data protection and want to keep up-to-date with the latest issues.	(see the Events link on the Amberhawk home-page).
I am not sure of what I want or I need more details on course content or teaching methods before I decide.	Don’t hesitate to ask! (Contact details on page 3)



OBJECTIVES & OUTCOMES FOR COMBINATION COURSES Q1 AND Q2

1. Broad objective of the Combination Courses Q1 and Q2.

The prime objective of these two combination courses is to produce competent data protection officers with rounded knowledge of the subject matter. Delegates can choose whether they want an independent assessment of this competence by obtaining the data protection qualification offered by the BCS.

Both courses **Q1** and **Q2** have four teaching objectives:

- To study the origins and provisions of the Data Protection Act 1998 and to gain a theoretical and practical understanding of its terms and of the practical consequences.
- To appreciate, understand, design and implement procedures which meet legal obligations which are derived from the Act.
- To study the operation of the Act in specific circumstances, its interaction with other legislation and the common law, and also the Privacy & Electronic Communications Regulations (PECR) in the context of e-commerce.
- To cover the BCS syllabus in data protection and to obtain the qualification.

2. Learner outcomes for attendees of Combination Courses Q1 and Q2

After attending a combination course, delegates will be able to:

- recognise the qualities associated with the concept of privacy within the framework of the European Convention on Human Rights and understand the reasons for data protection legislation.
- analyse and understand the definitions, principles and obligations towards data subject rights placed on data controllers by the Data Protection Act (and by the e-commerce obligations of PECR).
- apply the major definitions and obligations to everyday data processing activities and implement procedures to meet the legal requirements set out in data protection legislation.
- apply the obligations to a number of practical situations: for example, marketing, data sharing, the Internet use, human resources, data transfers.
- apply their knowledge effectively in order to obtain the BCS/BCS qualification in data protection.



CONTENT OF COMBINATION COURSE Q1 (“STANDARD”)

Our standard Combination Course Q1 runs over eight to ten weeks. This provides time for delegates to explore issues, assimilate materials, debate topical subjects and practice their newly acquired skills. The course covers the DP syllabus in 42 hours as recommended by BCS.

The course is made up of **all** the following **subject matter** courses:

- Course **D1** - Introduction to Data Protection
- Course **D2** - Understanding the Data Protection Principles
- Course **D3** - Tutorial and Law, Security and ISO 27000 series
- Course **D4** - Rights, Exemptions and other issues
- Course **D5** - Sectoral approach to Data Protection
- Course **D6** - Tutorial and Notification/Registration and Commissioner’s powers
- Course **D7** - Codes of Practice, interface with other laws, exam preparation

Details of courses **D1** to **D7** are given on **pages 10-12 of this brochure**. On the half day courses we hold a tutorial session which helps develop problem solving techniques, reinforce classroom learning that also prepare delegates for the BCS exam.

CONTENT OF COMBINATION COURSE QE (“EXAM SUPPORT”)

The sole purpose of **Combination Course QE** is to prepare delegates for the BCS examination; **QE** is focused on the individual needs of each delegate. This examination comprises a written three hour paper. Combination course **QE** contains the following elements:

- Taking a Mock Exam under exam conditions, marking of examination scripts and preparing individualized feed-back.
- A day long debrief tutorial where errors in delegate scripts are identified and further questions are explored in detail to give you best
- Issuing of final homework questions to ensure that the lessons of the Mock Exam have been learnt, and individualised help and support in the days before the BCS exam.
- The BCS exam fee and other exam related administration.



CONTENT OF COMBINATION COURSE Q2 (“INTENSIVE”)

This Combination Course provides **intensive** data protection training, usually over five consecutive days. If you are considering **Q2** please read “*What are the differences between Combination Courses Q1 and Q2?*” (on page 13).

Remember: If you book a Practitioner Course, you are also entitled to a attendance at our GDPR Workshop at no extra charge; this keeps you up to date with GDPR issues

DN1: Laying the foundations

Main themes

What is privacy? The definitions in the Data Protection Act.

Contents of course DN1

The notion of the privacy of individuals as a basic human right. History of data protection legislation in the UK. A detailed analysis of all the main definitions (e.g. data controller, data processor, data, personal data, processing, sensitive personal data). Identification of processing within the scope of the Act.

DN2: Understanding the data protection principles

Main themes

This course provides delegates with an understanding of the requirements of each Data Protection Principles from a legal perspective.

Contents of course DN2

How should data protection be managed? What is each Data Protection Principle trying to achieve? What are the obligations? Description/interpretation of each Principle. The duty to comply with the Data Protection Principles. How to comply with the Act (e.g. structures and management). Policies and practices to adopt for using information systems. How to comply with each Data Protection Principle. Practical examples.

DN3: Rights of data subjects - theory and practice

Main themes

This course explores the law underpinning the rights of data subjects, exemptions from rights and the application of exemptions from the Principles in relation to disclosure.

Contents of course DN3

The law and procedures in relation to the rights of data subjects, in particular the right of access. Other data subject rights (e.g. Right to prevent processing likely to cause damage or distress. Right to prevent processing for a direct marketing purpose. Rights in relation to automated decision taking. Right to compensation. Rights of rectification, blocking, erasure and destruction). Exemptions (crime and taxation, research, information required to be made public. Disclosures required by law or in connection with legal proceedings. Confidential references. Management forecasting and planning. Negotiations. Legal Professional Privilege). Exemptions from the non-disclosure provisions and subject information provisions.

DN4: Implementing the key obligations

Main themes

Applying the principles to: marketing, financial services, human resource management, outsourcing, internet, e-commerce, data sharing.

Contents of course DN4

Application to specific functions or sectors (e.g. marketing, credit referencing, banking, insurance, utilities, local authorities, human resource management). Consideration of data processing environments (e.g. Internet, e-mail, Intranet, CCTV, smart cards, electronic commerce, data matching, data sharing, statutory obligation to disclose). Data protection and telecommunications.

DN5: Registration, enforcement, Codes of Practice and other aspects of the DPA

Main themes

Delivering the remaining elements of the BCS syllabus, including registration, enforcement and offences. Limited exam preparation

Contents of course DN5

Registration requirements as a data controller. The importance of Codes of Practice especially the Code of Practice on data sharing. Interface with the Human Rights Act, the Freedom of Information Act, Computer Misuse Act, Regulation of Investigatory Powers Act (including the Lawful Business Practice Regulations). Relationship with OECD Guidelines, Council of Europe Convention No. 108 and Directive 95/46/EC. The Special Purpose.



CONTENT OF EACH SUBJECT MATTER COURSE (D1 TO D7) and COMBINATION COURSE Q1

Remember: If you book a Practitioner Course, you are also entitled to a attendance at our GDPR Workshop at no extra charge; this keeps you up to date with GDPR issues

COMBINATION COURSE Q1 requires attendance at **ALL** courses **D1** to **D7**

Course D1: Introduction to Data Protection

Main themes

This course focuses on the definitions, which are the building blocks of data protection, to provide delegates with solid foundations from which to construct their understanding of data protection law. Also covers the history and context of data protection.

Contents of course D1

The notion of the privacy of individuals as a basic human right. History of data protection legislation in the UK. A detailed analysis of all the main definitions (e.g. data controller, data processor, data, personal data, processing, sensitive personal data). Identification of processing within the scope of the Act.

Course D2: Understanding the Data Protection Principles

Main themes

This course provides delegates with a comprehensive understanding of the obligations arising from each data protection principle from a legal and practical standpoint.

Contents of course D2

How should data protection be managed? What is each data protection principle trying to achieve? And what does that mean for organisations? Description/interpretation of each principle, and the duty to comply. How to achieve compliance (e.g. structures and management). Policies and practices to adopt for using information systems. What each data protection principle entails. practical examples. **Note:** this course looks at each principle primarily from a legal standpoint; specialist practical application of policies and procedures are found in other courses (detailed consideration of security matters is covered in Course **D3**, rights in Course **D4**; and specific sectors, such as marketing, in Course **D5**)

Course D3: Tutorial and Law, Security and ISO 27000

Main themes

This course addresses the seventh principle, and how the obligations under all the principles relate to ISO 27002. It also considers the eighth principle and the transfer of personal data outside the European Economic Area.

Contents of course D3

The law underpinning the seventh and eighth data protection principles. How key parts of ISO 27002 relate to obligations under these principles (e.g. policies and management structures; practices for securing data including access controls and encryption). Contracts with data processors. How this influences system design. Offences and other relevant law (e.g. Computer Misuse Act). **Note:** from 10.00am to 1.00pm, we hold a tutorial session to develop problem-solving techniques and to reinforce classroom learning.

Course D4: Rights and Exemptions

Main themes

This course explores the rights of data subjects and procedures which they entail, and the main exemptions from rights and principles.

Contents of course D4

The law and procedures in relation to the rights of data subjects, in particular the right of access. Other data subject rights (e.g. Right to prevent processing likely to cause damage or distress. Right to prevent processing for a direct marketing purpose. Rights in relation to automated decision taking. Right to compensation. Rights of rectification, blocking, erasure and destruction). Exemptions (crime and taxation, research, information required to be made public. Disclosures required by law or in connection with legal proceedings. Confidential references. Management forecasting and planning. Negotiations. Legal Professional Privilege). Exemptions from the non-disclosure provisions and subject information provisions.

Course D5: Sectoral approach to Data Protection

Main themes

The data protection principles in specific sectors, such as marketing, CCTV, HR. It covers the processing confidential personal data, and the Privacy and Electronic Communications Regulations (PECR).

Contents of course D5

This course looks at the application of the data protection rules to specific functions or sectors (such as marketing, credit referencing, banking, insurance, utilities, local authorities, human resource management). Consideration of data processing environments (e.g. internet, intranets, e-mail, CCTV, smart cards, electronic commerce, data matching, data sharing, statutory obligation to disclose). Data Protection and Telecommunications, with special consideration of the Privacy and Electronic Communications Regulations (PECR).

Course D6 (tutorial;): The Information Commissioner: Notification and Powers

Main themes

This course provides an understanding of the law and practice in relation to the Information Commissioner's notification/registration procedures and the full range of enforcement powers available to the Commissioner.

Contents of course D6

The role played by notification in data protection. Notification in practice. What information has to be notified and the public register of data controllers. Consequences of failure to notify. Study of exemptions from notification. Awareness of other provisions in Part III of the Act (e.g. assessable processing provisions). Offences associated with notification. Enforcement Notice, Information Notice, Assessment Notice, Monetary Penalty Notices, Undertakings and "consensual" audits. **Note:** from 10.00am to 1.00pm we hold a tutorial session to develop problem-solving techniques and reinforce classroom learning.

Course D7: Codes of Practice, interface with other laws, exam preparation

Main themes

This course discusses the BCS examination process and wraps up the remaining elements of the BCS syllabus. It considers data protection in the context of other legislation, Codes of Practice (data sharing), and other syllabus requirements (e.g. the Special Purpose).

Contents of course D7

Interface with the Human Rights Act, the Freedom of Information Act, Computer Misuse Act, Regulation of Investigatory Powers Act (including the Lawful Business Practice Regulations). Relationship with OECD Guidelines, Council of Europe Convention No. 108 and Directive 95/46/EC. **Note:** during the day we develop exam technique, problem-solving techniques and reinforce classroom learning.

Data Protection Tutorials, Mock Exam and Exam Tutorial (half day)

Three tutorials take place with courses **D3**, **D6** and **D7**. These equip delegates with the skills and techniques used to tackle practical data protection problems and reinforce classroom learning. The mock exam day is a written exam, followed by a discussion of the multiple choice questions. The exam tutorial prepares delegates for the BCS exam by identifying their own errors in exam technique as evidenced in their own performance.

Other Courses: Auditing Data Protection, UPDATE, Security and Privacy Impact Assessments (see our other brochures)



SOME FAQs

I want further information about our other courses including onsite courses?

Look at our comprehensive list of **FAQs** or **Onsite information law** courses accessible from the home page of the Amberhawk web-site or use the contact details on page 3.

I want details of course dates, locations, costs and tutors

Because dates get out of date quickly we have placed all the changeable variables in a separate document which is accessible via the **Brochures** link on the Amberhawk website. The download that is given a year (e.g. “**2015**”) contains the dates and costs, the download “**DP**” contains the course content. Expertise of the tutors can be seen by downloading the detailed CVs that are accessible (from the links on Home Page of the Amberhawk web-site) Finally, have a look at out **testimonials** to see what other people think.

What are the differences between Combination Courses Q1 and Q2?

The 5-day intensive Combination Course **Q2** is intended for those who want to focus only on the essential legal requirements or the BCS syllabus requirements; **Q2** limits itself to this objective. Combination Course **Q2** is well suited to data protection officers or lawyers who have practical data protection experience gained from being in post for a year or so.

The longer course (**Q1**) is the only course that covers the 42hrs of classroom experience required by the BCS syllabus. It also includes some wider aspects that are not part of the BCS syllabus and these non-examinable subjects give delegates a far more rounded view of the subject. In particular, the longer Combination Course **Q1** contains:

- a discussion on the role of the data protection officer in detail;
- a wider consideration of security and transfer matters in the context of ISO27001 and security procedures in general;
- an overview of the changes to Data Protection Act that have arisen as a result of Freedom of Information legislation (e.g. category (e) data);
- a detailed consideration of the 50 year history of data protection so that delegates are aware of their data protection “roots”; and
- three, half-day, tutorial sessions to recap difficult concepts, reinforce learning and explore practical data protection problems, relevant case-law (e.g. *Durant v FSA*, *MDU v Johnson*, *Edem v ICO*), and topical issues (e.g. data protection in the context of the surveillance society or Big Data).



I am not a masochist so why should chose to sit an examination?

We find that a data protection or FOI officer becomes more confident if they pass the BCS examination. This is because they have passed an independent assessment of their competence in the subject and an assessment of their ability to understand the wider issues of associated with FOI or data protection law. Because delegates understand the law, they become more sure of the legalities and therefore become more confident and adept at using the techniques to resolve their data protection/FOI problems. Your employer also reaps the benefit of all your hard work; he has a trusted and qualified DP or FOI officer as a member of staff. In addition, if there is enforcement action against a data controller or a public authority, then having ensured that the officer responsible is qualified will help demonstrate to the Commissioner that the data controller or public authority has “its heart in the right place”.

Where can I find full details of the examination and syllabus?

The examination is a closed book, three hour, written exam. Details of the DP/FOI exam and syllabus can be obtained from the BCS web-site page (<http://www.bcs.org/server.php>).

The BCS has a small multiple choice section (20 marks in data protection; 10 in FOI). The rest of the exam is written format where the candidate is expected to show knowledge of the relevant legislation and its practical effect. The pass mark is 50% but our average pass mark is about 14% higher. There is a distinction at 80% and a few of our candidates have achieved such a mark. We have had several candidates that have had scores over 90%.

We think the process of taking any written exam is difficult and stressful; anybody who says otherwise does not know what they are talking about. Just ask anyone who has done the examination. However, we think you should pass the BCS exam if you can find the time to do the necessary studying. We give you all the studying tools you need to pass, but it is up to you to find the time to use them. The BCS examination is a public examination and most employers provide time which can be used for revision as it is in your employer's interest that your mark is as high as possible.

Can we guarantee exam success?

Of course we can't guarantee exam success, but we can offer support if things do not go right first time. We are so confident in our teaching methods at Amberhawk that if you were to fail and decide to have another go, we will provide an opportunity to re-sit at the basic cost of £250+VAT (which just covers the BCS exam fee and our overheads in hosting the exam).

Apart from the exam fee we offer all other training support services for free; if there is a next time, Amberhawk will support you through it.

What is our expectation of delegates?

Learners are expected to do 1 hr coursework immediately after each day course; this is to reinforce the day's learning. Delegates will be encouraged to undertake set written assignments and to attend the mock exam in order to refresh their experience of exam conditions. As with all qualifications assessed by written essay-type examination, revision and homework are essential; delegates should allow between 40-60 hours in total.